

New Mobile App

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Where's the Bus? Now You'll Know

New Passenger Information System Enhances Service

Lafayette, Ind. –July 18, 2018--CityBus is rolling out MyCityBus, a new GPS-based bus location system that will provide real-time information, news, and route-specific alerts.

“We’re very excited to be rolling out this new mobile app for our customers,” said manager of development Bryce Gibson. “The enhanced capabilities of MyCityBus will equip riders with all the tools they need to use our services with ease.”

MyCityBus is available to download for free from the Google Play or Apple App Store. When the app is downloaded on a rider’s phone, geolocation determines the closest bus stops to their location. And with one screen-tap, riders can view estimated departure times for the next buses and routes servicing these stops.

By selecting a favorite location or route, or entering a starting point and destination, riders can get real-time GPS-based information for all possible routing options. Riders can track the location, estimated departure time and passenger load of the selected bus on an interactive map powered by Google.

Customers will be able to easily access the information they want about the routes and bus stops they use with an updated alerts management system. From their customer account, riders can subscribe to receive text, email or push-notifications containing bus departure information, including one-time or recurring notifications for specific routes, days and times. Riders can also sign up for service alerts for the routes they use frequently.

Riders without data plans can get real-time information as well by texting a designated phone number. After inputting their stop number, the system will automatically return estimated departure times for the next buses.